PART B - FEE(S) TRANSMITTAL

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or Fax (571)-273-2885 INSTRUCTIONS. This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as address as indicated unless experted below or directed otherwise in Block 1, by (a) specifying a new correspondence address, sadde (b) floating a separate FEE ADDRESS* for maintenance fee notifications. Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission. CURRENT CORRESPONDENCE ADDRESS (Note: Use Block I for any change of address) 27488 7590 05/01/2009 Certificate of Mailing or Transmission I hereby certify that this Feed's Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2853, on the date indicated below. MERCHANT & GOULD (MICROSOFT) P.O. BOX 2903 MINNEAPOLIS, MN 55402-0903 (Chenositor's name) Merri D. Cruz /Merri D. Cruz/ (Signature) June 19, 2009 (Date) CONFIRMATION NO. APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. 09/22/2003 60001 02841/501/305087 01 ozos 10/667.726 Chaitanya Dev Sarcen TITLE OF INVENTION: METHOD AND APPARATUS FOR IDENTIFYING THE CAUSE OF AN EVENT OCCURRING WITHIN A COMPUTER SYSTEM PREV. PAID ISSUE FEE TOTAL REE/S) DUE DATE DUE APPLN, TYPE SMALL ENTITY ISSUE FER DUE PUBLICATION FEE DUE nonprovisional NO \$1510 en \$0 \$1510 08/03/2009 CLASS-SUBCLASS EXAMINER ART UNIT ANWARI, MACEEH 2444 709-232000 Change of correspondence address or indication of "Fee Address" (37 CFR 1.363). 2. For printing on the patent front page, list 1 Merchant & Gould the names of up to 3 registered patent attorneys or agents OR, alternatively, ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached. (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required. listed, no name will be printed. 3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type) PLEASE NOTE: Unless an assignce is identified below, no assignce data will appear on the patent. If an assignce is identified below, the document has been filled for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filling an assignment. (B) RESIDENCE: (CITY and STATE OR COUNTRY) (A) NAME OF ASSIGNEE Microsoft Corporation Redmond, Washington Please check the appropriate assignee category or categories (will not be printed on the pattent): 🔲 Individual 🔯 Corporation or other private group entity 🚨 Government 4a. The following fee(s) are submitted: 4b. Payment of Foc(s): (Please first reapply any previously paid issue fee shown above) Issue Fee A check is enclosed. Publication Fee (No small entity discount permitted) Payment by credit card. Form PTO-2038 is attached. The Director is hereby authorized to charge the required fee(s); any deficiency, or credit any overpayment, to Deposit Account Number 13-2/25 (enclose an extra copy of this form). Advance Order - # of Copies 5. Change in Entity Status (from starus indicated above) a Applicant claims SMALL ENTITY status. See 37 CFR 1.27. b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2). NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office. Date June 19, 2009 Authorized Signature /D. Kent Stier/ D. Kent Stier Registration No. 50,640 Typed or printed name

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